

Guarantee

Halls Garden Products (hereinafter called “The Manufacturer”) undertakes to replace, repair or refund (the choice to be at the Manufacturer’s discretion) any part of the aluminium frame of the greenhouse which fails due to faulty workmanship or materials. This undertaking is in addition to the customer’s statutory rights and does not affect them in any way.

Terms and Conditions of Guarantee

1. The Manufacturer’s liability is restricted to the customer alone, but may be transferable upon change of ownership at the discretion of the company.
2. The Manufacturer’s liability is restricted to the site on which the greenhouse was originally built, and will become invalid once the greenhouse is altered or removed.
3. The Manufacturer’s liability is restricted to parts supplied by them. Under no circumstances will the Manufacturer accept responsibility for consequential loss of any other items.
4. The Manufacturer’s liability is restricted to the cost of supplying replacement aluminium profile sections only and will not be liable for any labour costs except where installation has been undertaken by the Manufacturer.

Halls Garden Products guarantee to the customer the aluminium structure and sections of their Halls’ greenhouse for 15 years in respect of structural defects and corrosion.

This Guarantee is conditional upon the greenhouse being installed and located strictly in accordance with the Manufacturer’s assembly instructions. The Manufacturer reserves the right to reject liability when damage, in the reasonable opinion of the Manufacturer, appears to be due to misuse or negligence or mislocation of the greenhouse.

The Manufacturer reserves the right to disallow claims where the greenhouse is located within 300 metres of the sea, or other hazardous, abnormal or exposed environments.

The Manufacturer reserves the right to disallow claims when structural damage may have been caused due to extreme climatic conditions.

This guarantee does not cover failure arising from poor workmanship, or the use of inferior materials during installation by the customer, or his installer, fair wear and tear, or accidental damage or glass breakage.

This guarantee is only valid upon presentation of proof of original date of purchase.

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